

QUALITY POLICY

Pipemech Australia Pty Ltd is a specialist supplier to the heavy construction industry of civil, mechanical, structural steel and piping installation, electrical and instrumentation and pipelines project work servicing the oil, gas, mining, power and water process industry sectors. It is our policy to operate our business in a manner that consistently meets or exceeds the quality standards set by our stakeholders. To achieve this, we are committed to continuous improvement of our operations and the services provided by our company.

Compliance:

We will develop, implement and continuously improve the effectiveness and efficiency of our Quality Management System in conformance with the requirements of AS/NZS ISO 9001:2008 and in compliance with other relevant regulatory and legislative requirements.

Quality Objectives:

Client Satisfaction -We recognise that the quality of our services are determined by our client's needs and expectations, therefore our objectives are to:

- + Identify the changing needs and expectations of our clients;
- + Develop and maintain processes and procedures that ensure that these changes are accommodated, Achieve efficiency in our operations, attention to detail, and responsiveness to client priorities, Provide quality products and services on time, and at the lowest cost;
- + Provide an employment environment where continuous improvement is encouraged, Communicate Pipemech Quality Policy and Procedures to all relevant stakeholders including employees, subcontractors and others working on our behalf;
- + Provide education and training to our people to achieve the knowledge and skill in identifying quality issues and practices;
- + Commit to continually improve the Quality Management System, and
- + Provide a framework for establishing and reviewing quality objectives.

Commitment:

- + Train all workers and contractors to identify areas where improvement can be achieved;
- + Remove wasted and non-value added steps and time in our processes where feasible;
- + Strive to ensure that client and stakeholder satisfaction is achieved at all times, and in all things support the Quality Management System and management principles in order that all stakeholders benefit from this commitment to quality, and
- + Ensure all workers actively participate in the adherence of this company to the achievement of the goals and objectives of this policy.

AUTHORISED BY



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